

2.1.2 Appendix 2 – Benefits Realisation – Further Opportunities

	Key Aspects	Benefit Realisation Outcomes	Financial
Provider Relationships	Provider engages with one all Wales placement system rather than individual negotiations	Reduced risk of price increase as a result of reduced admin time at providers	
All Wales Placement System and intelligence system	<p>CCAPS -DHCW System Facilitates consistent placement process, which considers the care need appraised by the commissioner, the availability of beds, quality rating, pricing and the essential care requirements agreed by the commissioner in co-operation with the resident’s local care team to make an informed choice</p> <p>Information on bed availability for care setting of choice at touch of a button with no need to contact providers directly</p>	<p>Ability to digitally track each framework resident’s progress linked to outcomes. Care Coordinators are enabled to log onto this system in order to check progress of all patients placed via the framework. This saves valuable time with regards to contacting services by phone, teams etc or by undertaking visits to the services.</p> <p>HB’s and Care coordinators have the ability to receive all complaints and incidents, via CCAPS, relating to residents that they are responsible for. Thematic review of services can be built up by JCC using such CCAPS notifications.</p> <p>Instant access to information relating to services under the framework. Including Quality rating, Pricing, geographical location, JCC service review reports etc</p>	System Cost – 79,000K per annum (will remain funded via JCC).
Procurement	<p>Financial Due Diligence of all providers that wish to come onto the framework and continued due diligence whilst they remain on framework.</p> <p>Managed price refresh processes to ensure that all changes in prices are appropriate with reasonable explanation.</p>	<p>Example of price refresh benefits following the current proposed procurement processes_</p> <p><i>Based on the pricing submitted by providers as part of the April 2025 refresh process, there was a potential increase of £7.6m (10.5%) across Wales (subject to the evidence review process).</i></p>	

		<i>By applying the standard rate of inflation to each line (3.7% to non-staff lines (CPIH) and 6.7% to staffing lines (RLW)), the cost pressure would have been reduced to £4.8m (6.5%). Hence £2.8m cost could potentially be avoided.</i>	
Quality Assurance & Clinical Support	<p>Audits within 28 days of a placement conducted by NWJCC</p> <p>Annual Audits of provider using JCC quality standards and review process, as well as bi-annual CIW Inspections</p> <p>Reporting of all incidents, complaints, and safeguarding referrals via CCAPS and Clinician of the week who will deal with any safeguarding and incidents.</p> <p>Will also be liaison point with the provider and the Health Board and provide all Wales intelligence</p>	<p>Clinicians within the JCC will continue to undertake regular reviews of the services under the Care Home framework agreement. They will review these services against the agreed framework standards. If providers are able to maintain Q rating by meeting framework standards, this should mean that LoS kept to a minimum (subject to appropriate input from Care coordinators at Health Board level)</p> <p>Clinician of the Week within JCC will monitor all incidents, complaints, safeguarding issues reported via CCAPS with a view to contacting providers and commissioners directly to offer support in the most serious cases. Als, collate any thematic reports regarding individual residents, care homes or providers.</p>	
Intelligence, Population Need & Financial Analysis to inform strategic planning and commissioning at Local HB and all Wales Level	<p>Length of stay analysis</p> <p>Availability of performance and patient outcome reports at individual health board level and benchmarking across Wales</p> <p>Compliance and financial reports to inform future commissioning</p>		