

Quarter 1 Updates



Key

Complete
 Delayed started
 Delayed not started
 Not yet due
 * Carried over from 23/24

Q1 updates in Blue

1. Delivering the Integrated Commissioning Plan for Specialised Services for Wales 2024-2025

CANCER & BLOOD				
GOAL	METHOD	OUTCOME	PROGRESS	STATUS
To commission new Positron Emission Tomography (PET) indications as part of the strategic development of PET (based on evidence based expert advice from All Wales PET).	Update PET commissioning policy. Commission additional indications.	Improved patient outcomes. To obtain best value from resources.	Complete	Q1
Cardiac				

Goal	Method	Outcome	Progress	Status
<p>Commission Level 4 obesity surgery services that integrate seamlessly with the All-Wales Weight Management Pathway and ensure equitable access for all Welsh patients.</p>	<p>Work with the Welsh Government to ensure pathway integration and consistent approach to patients who have received private procedures.</p>	<p>A fully integrated Weight Management pathway with equitable access for all Welsh patients.</p>	<p>Welsh Government Level 4 Task and Finish Group – through which the action is to be taken forward - was paused as a result of change of First Minister. The Group is due to meet again on 12 June 2024, at which approach to patients who have received private procedures will be discussed, along with pathway integration more widely.</p>	<p>Q1 – Re-profiled to Q2</p>
	<p>Mitigate capacity constraints.</p>	<p>Provision of sufficient capacity to meet demand for Level 4 services, subject to funding constraints.</p>	<p>Included as a risk on the Cardiac Risk Register. Focus has been on ascertaining whether Swansea Bay University Health Board (UHB) may undertake procedures for patients from North Powys and Betsi Cadwaladr (BCUHB), and how any increase may be funded (noting the cost-effective Swansea Bay tariff). This has recently been agreed</p>	<p>Q1</p>
	<p>Explore potential for alternative English provider and scope for North Wales patients to undergo procedures in South Wales.</p>	<p>Equity of access for all Welsh patients.</p>	<p>Focus has been on identifying capacity for North Wales patients from within capacity delivered by Swansea Bay, the outcome of which will drive potential for an alternative English provider.</p>	<p>Q1</p>
<p>NEUROSCIENCES AND LONG-TERM CONDITIONS</p>				
Goal	Method	Outcome	Progress	Action Status

Specialist Auditory Hearing Service				
<p>To ensure that the North Wales Paediatric Cochlear Implant patients receive follow up care closer to home.</p>	<p>Repatriate the north Wales Paediatric Cochlear Implant patients from Manchester University Hospital.</p> <p>Monitor the transformation through regular meetings with the service and at BCUHB interface meetings.</p>	<p>Improve patient flow across the pathway.</p> <p>Ensure value for money in commissioning.</p> <p>Care is provided closer to home.</p>	<p>Progressing according to schedule.</p>	<p>Q1</p>
Women and Children				
Goal	Method	Outcome	Progress	Action Status
Service Reviews				
<p>To ensure Cleft Lip and Palate (CLP) is an efficient and equitable service through the review of the services available for children across Wales both in- reach and outreach.</p>	<p>Utilisation of the Safe, Timely, Effective, Efficient, Equitable Patient Centred Care (STEEP) framework to assess</p>	<p>Ensure that services meet the quality standards</p>	<p>On completion of the service review it has been recognised that the CLP service in Wales is safe, timely, efficient, equitable, effective and patient centred. Issues identified have been around workforce in the North and South which has had some impact on service provision, these have been mitigated through effective planning to ensure the population receives the required service.</p>	<p>Q1</p>

			No further actions required, service review complete.	
Welsh Kidney Network (WKN)				
Goal	Method	Outcome	Progress	Action Status
Strengthen national approach on Information Technology.	Development of Renal Digital Strategy.	<p>Increasing and enabling standardisation where appropriate.</p> <p>Utilising existing systems to achieve maximum benefit.</p> <p>Reduction of inconsistent reporting on funded and unfunded capacity throughout Wales, through the development of digital intelligence solutions</p> <p>An increased offering of a digitised provision of Kidney Services in Wales.</p> <p>An established workforce model for Renal Digital Service across Wales.</p> <p>Develop population health resources which will provide greater</p>	IT System and support now recorded as a risk on WKN risk register. Work has started on action plan to address risk, resulting in National Digital plan for Wales – first draft to be presented to WKN Network Board in August.	Q1 – Re-profiled to Q3

		intelligence for Kidney Services in Wales.		
Major Trauma				
Robust commissioner oversight, facilitated by revised reporting.	Development of annual report, measuring performance against service specification and Program Business Case (PBC) investment objectives.	Demonstrable and measurable health gains, equity, clinical and skills sustainability, and value for money.	ODN has committed to producing an Annual report 2024/25 and it will be reported through Delivery Assurance Group (DAG) and Chair's report to the Joint Commissioning Committee (JCC).	Q1
Spinal Services				
Robust commissioner oversight, facilitated by appropriate reporting.	Delivery Assurance Group (DAG) reporting to be developed with WHSSC that measures performance against service specification.	Demonstrable improvements to the experience and outcomes of patients who require elective or emergency spinal surgery.	Reporting developed and performance monitored at Delivery Assurance Group meetings.	Q1

	Development of annual report that provides system evaluation, governance, performance and quality improvement.		ODN has committed to producing an annual report 2024/25 and it will be reported through DAG and Chair’s report to the JCC.	Q1
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1.1 EASC IMTP (2024-27) – Implementation of Q1 deliverables

Commissioning Intentions - Ambulance and 111	
Commissioned Service	Quarter 1 Progress
Emergency Medical Services	<ul style="list-style-type: none"> • Welsh Ambulance Service Trust (WAST) currently achieving 15.1% (Apr-24) consult & close rate with a corrective action plan in place and have invested further in the Clinical Support Desk (CSD) in 2024/25. • WAST has changed its dispatch logic for Red calls, based on clinical requirement and need to reduce the multiple attendance ratio. This change went live on 19 Jun-23 with a targeted dispatch ratio of 1.1 and 1.3 (WAST is currently achieving 1.27 as per w/c 29 Apr-24) for the Red all allocation code set. • WAST has been a key part of the recommenced (Integrated Commissioning Action Plan) ICAP meetings with health boards (convened by the Ambulance and 111 Commissioning team) during June, looking to build on the previous focus around operational matters, local challenges and system improvements and adding a more strategic focus. These meetings will consider and discuss Emergency Medical Service (EMS), NEPTS and 111. Further progress will be reported as these meetings regain momentum. • Commissioning of NHS 111 Wales – the responsibility for the commissioning of NHS 111 Wales transitioned to the JCC during Quarter 1. Commissioning arrangements for the service will be incorporated within the JCC’s governance arrangements. It is intended that commissioning both EMS and 111 will provide opportunities to integrate, ensuring that the patient seamlessly moves to the right part of the system to optimise their care no matter which number they dial. • Members of the Interim Ambulance Commissioning Management Group have been asked to forward any particular issues that their organisations would have in relation to ambulance performance ahead of a ‘Focus on’ session on ambulance performance at the JCC meeting in July.

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Appendix 1

Non-Emergency Patient Transport Services (NEPTS)	<ul style="list-style-type: none"> A NEPTS Future Vision stakeholder event was held in April looking at the current and future challenges for the service and the wider NHS Wales. A follow-up is being arranged in July to explore the feedback from this event, ensuring the work is aligned to organisational strategic ambitions.
Emergency Medical Retrieval and Transfer Service (EMRTS) (incl ACCTS)	<ul style="list-style-type: none"> EMRTS Service Expansion: Data collection continues for this element of the service but no analysis undertaken to date. This will commence following completion of the EMRTS Service Review. The recommendation from the EMRTS Service Review were approved at JCC in April and a plan for the development and approval of the bespoke road-based enhanced service in remote and rural areas was approved in May. A Task and Finish Group to progress the commissioning arrangements for this bespoke service will meet for the first time on Friday 28 June. Adult Critical Care Transfer Service: An overview of the Adult Critical Care Transport Service (ACCTS) Service Evaluation was presented to the EMRTS DAG in June. The full evaluation will now be circulated to DAG members for comment, prior to being finalised and circulated to all stakeholders.

EASC Team Workplan 2024-25			
Item	Activity	Reporting To	Expected Completion Date
1	NEPTS Future Vision – Developing a long term vision for NEPTS *	JCC	Quarter 1 See narrative above
2	JCC Commissioned Services Respiratory Response Plan inc virtual ward, over-triage etc	JCC	Quarter 2 Responsibility, 6G
3	HM Coroners Activity Review	JCC	Q1/2
4	Transfer and Repatriation Future Model	JCC	Q4
5	Clinical Support Desk Skill Mix Review and Opportunities	JCC	Aligned to CSD review recommendations delivery.
6	Ambulance Demand Deprivation Review	JCC/HB's	2 years of ongoing work, Quarterly updates
7	Transition of 111 Commissioning *	JCC	Quarter 1 See narrative above

			Staffing requirement
8	Review the joint investigation process	JCC/HB/ WG	Q2/3
9	Immediate Release Request – follow up review post changes	JCC/HB	Q3
10	Data outcomes and data linking	JCC	Q2/3

1.2 NCCU Workplan – Implementation of Q1 deliverables

Managing the National Mental Health and Learning Disability Hospital and Care Home Frameworks				
Goal	Method	Anticipated Outcome	Progress in Q1	Delivery by
Complete price refresh for 2024/25.	Working with NHS Wales Shared Services for 4 months through evidence review of provider submissions	Reduce potential price increases for NHS Wales	Work to date has reduced potential additional cost impact from hospital framework for all Health Boards £7,099,710.77 to £3,902,138.35 a reduction of 45% (or £3,197,572.42). Care Home Framework still to be completed	Q1 Completed
Delivering the 'Dyfodol (Futures)' Programme with Royal College of Psychiatrists Wales				
Goal	Method	Anticipated Outcome	Progress in Q1	Delivery by
ECT review specification for Centre of Excellence in Wales being sent to Health Boards in June 2024 for expressions of interest.	Development of specification in partnership with Royal College of Psychiatry and Welsh Government	Increasing and enabling standardisation where appropriate.	Specification completed and agreed and expression of interest sent to Health Boards	Completed

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Appendix 1

Adult Community Mental Health Teams-Enabling Environments Review will be published. Establish 'Health Wards' initiative.				
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