

<b>Reporting Committee</b>	<b>Neonatal Transport Delivery Assurance Group</b>
<b>Chaired by</b>	<b>Director of Planning and Performance</b>
<b>Lead Executive Director</b>	<b>Director of Planning and Performance</b>
<b>Date of last meeting</b>	<b>4<sup>th</sup> June 2024</b>

**Summary of key matters considered by the Committee and any related decisions made.**

This report provides An annual report for the South Wales Neonatal Transport Delivery Assurance Group (DAG) for the 1<sup>st</sup> of April 2023 to the 31<sup>st</sup> of March 2024, in line with the revised arrangements for delivery assurance of ODNs commissioned by the JCC that were previously agreed by the WHSSC Joint Committee. The report provides assurance to the Joint Commissioning Committee (JCC) on performance and quality bringing attention to any significant matters under consideration. All Minutes are available on request from the Assistant Planning Manager for Women and Children [ryan.odell@nhs.wales.uk](mailto:ryan.odell@nhs.wales.uk).

**1. SPECIFIC MATTERS FOR CONSIDRATION**

**Highlights from full financial year report**

- A total of 438 transfers were undertaken in the period (increase of 2.1% from the previous year), of which 59 were undertaken at night (decrease of 1.7%) and 6 transfers facilitated by EMRTS (Emergency Medical Retrieval and Transport Service). <5 transfers were abandoned.
- CHANTS (Cymru inter- Hospital Acute Neonatal Transfer Service) National Transport Group (NTG) immediate dispatch standard <1-hour response time achieved in 74% of referrals.
- CHANTS were able to respond to intensive care uplifts 89% of the time, identifying 14 occasions where the team did not arrive at the baby's cot side within the expected standard of 3.5hrs of the referral call; and these were discussed.
- Month on month activity undertaken by each provider varies.
- CHANTS perform extremely well when benchmarked against other national transport services on temperature management of extreme preterm babies.
- CHANTS transferred 100% of all uplift referrals.
- Throughout this reporting period service delivery has been interrupted on one occasion due to driver sickness.

SOUTH WALES NEONATAL TRANSPORT DELIVERY ASSURANCE GROUP REPORT  
(1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024)

### Incidents and Shared Learning

There have been twenty Datix submissions in the period. The categorisation of the Datix reports are included in **table 1**.

Table 1: Datix Categorisation

Category	Number of incidents
Operational	6
Equipment	5
Ambulance	<5
Clinical	<5
Lack of 24hr Service	<5
Staff	<5

## 2. ISSUES AND RISKS

- Development of the Transport ODN has been paused pending the Neonatal Services Review Phase 2. Concerns from the transport team and referral units around the inequity of service at night were expressed which affect both uplift and capacity referrals. A meeting with the clinical, medical and nursing leads of all the referral units is planned to explore how the current criteria can be reviewed. An extension of the current interim model is also likely to be required pending the completion of the Phase 2 review, this is being considered by the Commissioning Team.
- With the reconfiguration of the Network within NHS Executive into Strategic Networks, there was a risk that the dedicated clinical session for neonatal transport would end on 31st March 2024. This has since been resolved through agreement between the new Strategic Network and the JCC team for the 2024/25 period whilst the above Review is carried out.
- Discussions are underway within the new JCC about the arrangements for commissioning this service.

## 3. RECOMMENDATIONS

Members of the Joint Commissioning Committee are asked to:

- **Note** the South Wales Neonatal Transport Delivery Assurance Group highlights and issues reported through the financial year of 2023/24.