

**SOUTH WALES NEONATAL TRANSPORT DELIVERY ASSURANCE GROUP QUARTERLY REPORTS (JULY 2023 TO SEPTEMBER 2023 & OCTOBER 2023 TO DECEMBER 2023)**

<b>Reporting Committee</b>	<b>Neonatal Transport Delivery Assurance Group</b>
<b>Chaired by</b>	<b>Director of Planning and Performance</b>
<b>Lead Executive Director</b>	<b>Director of Planning and Performance</b>
<b>Date of last meeting</b>	<b>21<sup>st</sup> May 2024</b>
<b>Summary of key matters considered by the Committee and any related decisions made.</b>	
<p>This report provides a summary of the South Wales Neonatal Transport Delivery Assurance Group (DAG) Quarterly Reports for the 1<sup>st</sup> of July 2023 to the 30<sup>th</sup> of September 2023 and the 1<sup>st</sup> of October to the 31<sup>st</sup> of December 2023. The report provides assurance to the Joint Commissioning Committee (JCC) on performance and quality bringing attention to any significant matters under consideration. The Minutes are available on request from the Assistant Planning Manager for Women and Children <a href="mailto:ryan.odell@nhs.wales.uk">ryan.odell@nhs.wales.uk</a> .</p> <p>The report covers two quarters because the November 2023 DAG meeting was cancelled due to the number of apologies. The February 2024 meeting was not quorate however it was agreed by members to proceed for the purpose of information sharing and oversight.</p>	
<b>1. SPECIFIC MATTERS FOR CONSIDRATION</b>	
<b>1.1 Highlights from the Quarter Two Report</b>	
<ul style="list-style-type: none"> <li>• A total of 113 transfers were undertaken in the period (decrease of 2.6% for the same period in the previous year), of which 16 were undertaken at night (decrease of 5.9%) and 2 transfers facilitated by EMRTS (Emergency Medical Retrieval and Transport Service). 3 transfers were abandoned.</li> <li>• CHANTS (Cymru inter- Hospital Acute Neonatal Transfer Service) National Transport Group (NTG) immediate dispatch standard &lt;1-hour response time achieved in 60% of referrals.</li> <li>• CHANTS were able to respond to intensive care uplifts 91% of the time, identifying 3 occasions where the team did not arrive at the baby’s cot side within the expected standard of 3.5hrs of the referral call; and these were discussed.</li> <li>• Month on month activity undertaken by each provider varies.</li> <li>• CHANTS perform extremely well when benchmarked against other national transport services on temperature management of extreme preterm babies.</li> <li>• CHANTS transferred 100% of all uplift referrals.</li> <li>• Throughout this reporting period service delivery has been uninterrupted.</li> </ul>	

### 1.1 Incidents and Shared Learning

There have been four Datix submissions in the period, two of which were submitted by Health Boards and two by the CHANTS service. The categorisation of the Datix reports are included in **table 1**.

Table 1: Datix Categorisation

Category	Number of incidents
Equipment	1
Operational	1
Clinical	2
Ambulance	2

### 1.2 Highlights from the Quarter 3 Report

- A total of 114 transfers were undertaken in the period (increase of 4.6% for the same period in the previous year), of which 20 were undertaken at night (increase of 25% for total night activity and an increase of 8.3% for ITU night activity) and 2 transfers facilitated by EMRTS. 1 transfer was abandoned.
- CHANTS National Transport Group (NTG) immediate dispatch standard <1-hour response time achieved in 50% of referrals.
- CHANTS were able to respond to IC uplifts 81% of the time, identifying 3 occasions where the team did not arrive at the baby's cot side within 3.5hrs of the referral call, and these were discussed for assurance.
- Month on month activity undertaken by each provider continues to vary.
- CHANTS performed extremely well when benchmarked against other national transport services, with regard to temperature management of extreme preterm babies.
- CHANTS transferred 100% of all uplift referrals.
- There have been 2 gaps in service delivery due to WAST staffing and ambulance provision.

#### 1.2.1 Incidents and Shared Learning

There were 9 Datix submissions between October and December, all of which were submitted by the CHANTS service. The categorisation of the Datix reports are included in **Table 2**.

Table 2: Datix Categorisation

Category	Number of incidents
Equipment	2
Operational	4
Clinical	2
Ambulance	2
Lack of 24 hour Service	2
Staff	1

## 2. ISSUES AND RISKS

- Development of the Transport ODN has been paused pending the Neonatal Services Review Phase 2. Concerns from the transport team and referral units around the inequity of service at night were expressed which affect both uplift and capacity referrals. A meeting with the clinical, medical and nursing leads of all the referral units is planned to explore how the current criteria can be reviewed.
- With the reconfiguration of the Network within NHS Executive into Strategic Networks, there was a risk that the dedicated clinical session for neonatal transport would end on 31st March 2024. This has since been resolved through agreement between the new Strategic Network and the JCC team for the 2024/25 period whilst the above Review is carried out.

## 3. RECOMMENDATIONS

Members of the Joint Commissioning Committee are asked to:

- **Note** the South Wales Neonatal Transport Delivery Assurance Group highlights and issues reported through the quarterly reports for quarter 1 and quarter 2.