

Agenda Item

4.2

Planning Performance and Finance Sub-Committee

JCC Performance Report

Dyddiad y Cyfarfod / Date of Meeting	08/04/2025
Statws Cyhoeddi / Publication Status	Open/ Public
	Not Applicable
Awdur yr Adroddiad / Report Authors	Daniel Lewis – Business Information Manager
Cyflwynydd yr Adroddiad / Report Presenter	Stacey Taylor, Interim Chief Commissioner
Noddwr yr Adroddiad / Report Sponsor	Stacey Taylor, Interim Chief Commissioner

Pwrpas yr Adroddiad / Report Purpose	For Noting Choose an item.
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Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/Group)		
Committee / Group / Individuals	Date	Outcome
N/A	Click or tap to enter a date.	Choose an item.

Acronyms / Glossary of Terms	
JCC	NHS Wales Joint Commissioning Committee
CVUHB	Cardiff & Vale University Health Board
CTM	Cwm Taf Morgannwg University Health Board
SBU	Swansea Bay University Health Board
PET	Positron Emission Tomography
ScHS	Specialist Community Health Services
ALAS	Artificial Limb and Appliance Service

TAVI	Transcatheter Aortic Valve Implantation
BCU	Betsi Cadwaladr University Health Board
WFT	Waiting for Treatment
ABUHB	Aneurin Bevan University Health Board
QPS	Quality and Patient Safety
DHCW	Digital Health and Care Wales
RTT	Referral to Treatment
CAMHS	Child and Adolescent Mental Health Services
OP	Outpatient
LHB	Local Health Board
PETIC	Positron Emission Tomography Imaging Centre
IVF	In Vitro Fertility
QAIS	Quality Assurance Improvement Service
OOA	Out of Area

1. SITUATION/BACKGROUND

The Month 9 Performance Report identifies key trends and challenges across various NHS Wales services, with six services currently under escalation. These include neonatal and paediatric intensive care in Cardiff & Vale University Health Board (C&VUHB), adult burns and plastic surgery in Swansea Bay, and cardiac surgery at Cardiff & Vale. The escalation objectives for these services continue to be monitored in collaboration with health boards.

2. KEY INFORMATION FOR MARCH 2025

2.1 Specialised Services

2.1.1 Cardiac Surgery

Despite fluctuations, waiting times remain a concern, particularly in Cardiff & Vale, where the demand continues to exceed capacity. Efforts are underway to optimise service delivery through revised commissioning strategies.

2.1.2 Plastic Surgery

The service remains under Level 2 escalation, with 706 patients waiting over a year for treatment at Swansea Bay UHB, including 89 exceeding two years. Additional clinics and backlog reduction initiatives are in place to mitigate delays.

2.1.3 Bariatric Services

Swansea Bay UHB has significantly improved waiting times and contract compliance in 2024/25, yet pressures remain on post-surgical follow-up for patients returning from private overseas treatment.

2.1.4 Paediatric Surgery

Following de-escalation in June 2024, services continue to meet waiting time targets, with no breaches reported.

2.1.5 Neurosurgery

While C&VUHB has maintained a zero-patient backlog over 52 weeks, there are concerns about future demand pressures. The Walton Centre reports six patients waiting over 52 weeks.

2.2 Ambulance and NHS 111 Wales

2.2.1 999 Emergency Calls

In December 2024, 43,480 emergency calls were received, with 6,001 classified as RED calls (immediately life-threatening). However, the national target for an 8-minute response time (65%) was not met.

2.2.2 Handover Delays

Only 13.3% of hospital handovers were completed within 15 minutes, leading to 27,129 lost hours due to delays at emergency departments.

2.2.3 NHS 111 Wales Usage

The NHS 111 service handled over 557,000 visits, with dental issues being the most common reason for calls.

2.3 Mental Health & Learning Disabilities

2.3.1 Medium Secure Services

The lack of seclusion facilities in key units affects the ability to admit and repatriate patients with high acuity needs. Performance monitoring is ongoing to address capacity concerns.

2.3.2 Child & Adolescent Mental Health Services (CAMHS)

While out-of-area placements have decreased, workforce shortages in North Wales continue to pose challenges.

2.3.3 Mental Health Transport (Taith Dda Project)

Despite financial constraints due to provider cost increases, service levels have been maintained through strategic adjustments with health boards.

2.3.4 NHS 111 Press 2 for Mental Health

Over 126,000 calls have been managed, with high patient satisfaction, though some delays persist during peak periods. A one-year review by the Royal College of Psychiatry is in progress.

2.4 Quality & Patient Safety Concerns

25 serious incidents were reported within mental health services, with five related to a single patient. Ongoing monitoring ensures that appropriate safety measures are in place.

2.4.1 Escalation of Neonatal & Paediatric Intensive Care

These services remain under Level 3 escalation due to staffing shortages, capacity limitations, and quality concerns.

2.4.2 PET Scanning Delays

Limited supply of radioisotope PSMA for prostate cancer scans at Cardiff PETIC has led to six-week wait times, significantly exceeding the 10-day target. Alternative suppliers are being explored.

3. ASSESSMENT

Objectives / Strategy	
Dolen i Amcan (au) Strategol CBC Link to JCC Strategic Objectives(s)	Choose an item.
Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals 150623-guide-to-the-fg-act-en.pdf (futuregenerations.wales)	A Healthier Wales
	If more than one applies please list below:
Dolen i Hwyluswyr Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Enablers of Quality</i> (Duty of Quality Statutory Guidance (gov.wales))	Data to Knowledge
	If more than one applies please list below:
Dolen i Feysydd Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Domains of Quality</i> (Duty of Quality Statutory Guidance (gov.wales))	Choose an item.
	If more than one applies please list below:
Effaith Amgylcheddol/ Cynaliadwyedd (5R) / Environmental /Sustainability Impact (5Rs)	Choose an item.
	If more than one applies please list below:

Impact Assessment		
Ansawdd <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Ansawdd? /</i> Quality <i>Have you undertaken a Quality Impact Assessment Screening?</i>	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
	Outcome:	If no, please include rationale below: Not Required
Cydraddoldeb <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Gydraddoldeb? /</i> Equality <i>Have you undertaken an Equality Impact Assessment Screening?</i>	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
	Outcome:	If no, please include rationale below: Not Required
Cyfreithiol / Legal	There are no specific legal implications related to the activity outlined in this report.	
Enw da / Reputational	There is no direct impact on the reputation of the Joint Committee as a result of the activity outlined in this report.	
Effaith Adnoddau <i>(Pobl /Ariannol) /</i> Resource Impact <i>(People / Financial)</i>	There is no direct impact on resources as a result of the activity outlined in this report.	

4. RECOMMENDATIONS

Members are asked to:

- **Note** the performance information for services commissioned by the NHS Wales Joint Commissioning Committee contained within the appendix; and
- **Note** the on-going work to align indicators and metrics into an integrated performance report for the JCC.