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CYMRU  
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Comisiynu  
Joint Commissioning  
Committee

# **NWJCC Performance Reporting**

*Update on Findings & a Proposed Way Forward*

*Presenter: Stacey Taylor*

## Background

Current performance reporting requires transformation!

A review agreed to investigate the issue and set the way forward

# Current State of the Performance Report

- Report & dashboard now combined and includes the 3 directorates
- Report has undergone and continues to undergo a level of iterative improvements
- A number of limitations remain
  - Only covers a small portion of portfolio of services commissioned by NWJJC
  - Lag in data reception prevents consistent analysis
  - Finance report is separate
  - More data standardisation required
  - Lacks productivity measure and benchmarking
  - Lacks SPC style charts
  - Lacks the so what
- **Report lacks a performance assessment model to be based on!**



# Why a Performance Assessment Model Matters?

***"In England if growth of workforce continues at the same rate, every working age adult will need to work for the NHS by end of this century" Elizabeth Mahony 2025"***



**Performance Assessment Model**

## Findings – Current State

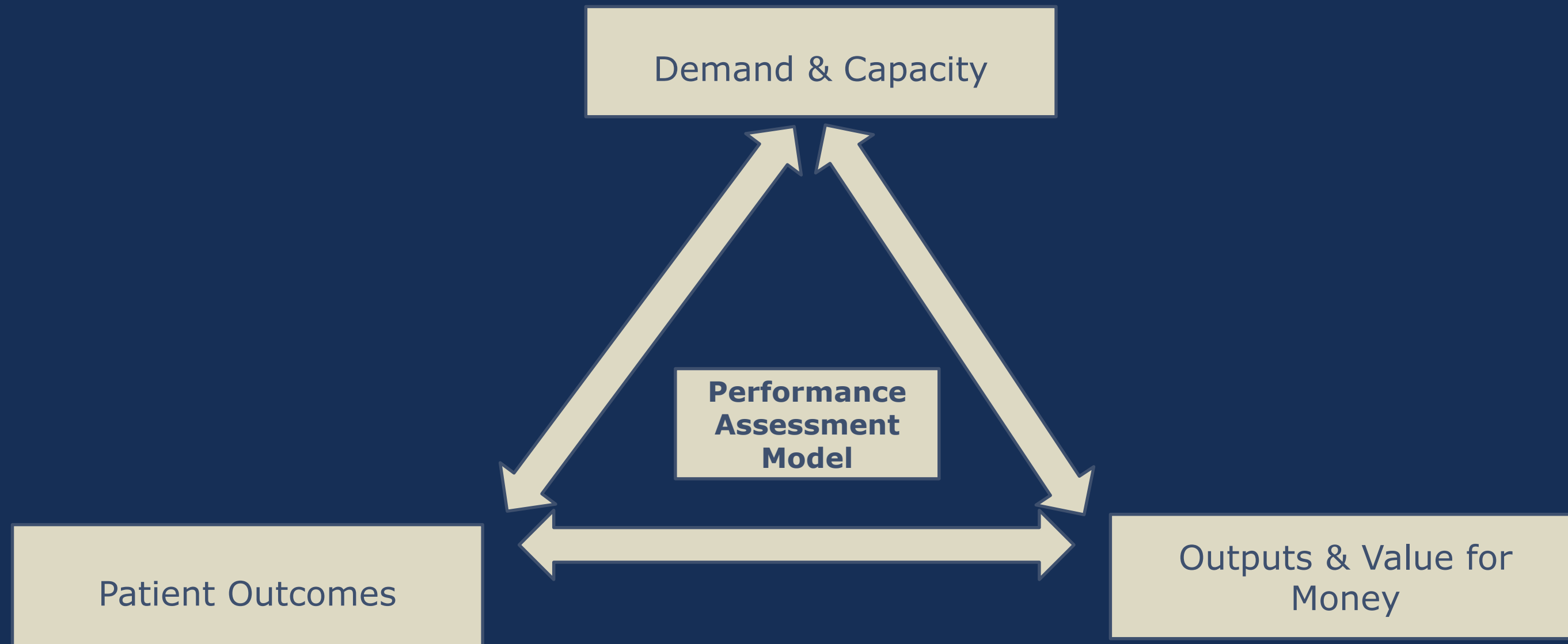
- Lack of a performance assessment model
  - Prevents development of an appropriate performance report
  - Hampers informed decision making
- Impact on NWJCC Staff
  - All Services given equal attention
  - Inability to prioritise services with greatest need for intervention effectively
  - Very little time to plan ahead and embed value based commissioning

*Drowning in work and unable to filter the signal from the noise in a timely manner*



# Vision & Way Forward

*A performance assessment model that avoids ranking but produces a hierarchical structure (1-5) to describe the level of intervention and support a provider needs from NWJCC and enables decision making*



***“Procedures for cardiac surgery high in Wales, is it due to warranted or unwarranted care variation?”***

# Potential Benefits

## **More time for evidence based commissioning and performance management**

- Incentivise efficiency and productivity
- Incentivise care in the right pathway
- Focus on shifting from treatment to prevention
- Shift from day-cases to out-patient procedures
- Reduce follow up rates
- Build commissioning frameworks around outcomes required for patients
- Build agile workforce (both provider and NWJCC)
- Learn from highly productive organisations
- Look East for best practice in low resource countries

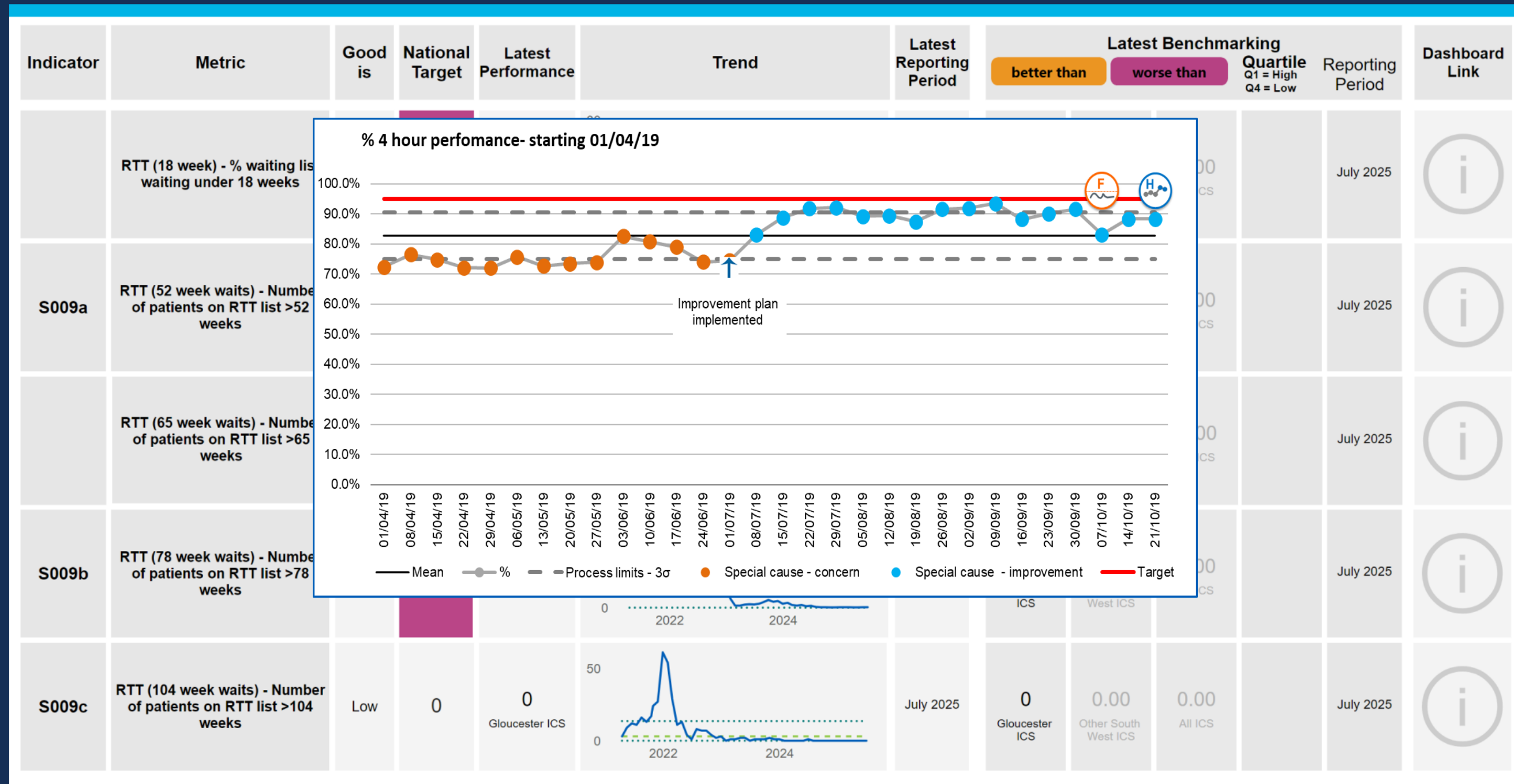
# What could it look like?

- Performance Assessment Model
- Monthly Performance Report & Dashboard
- Quarterly Performance Assessment Report
  - Level 1 – High-performing across all domains, delivering against plans - requires least time by NWJCC
  - Level 5 - One of the most challenged providers, with low performance and low capability to improve – requires least time by NWJCC
- Internal Performance Management to maximise resources – agile!
- Annual NWJCC Performance and Assessment Report
- Public reports and dashboards

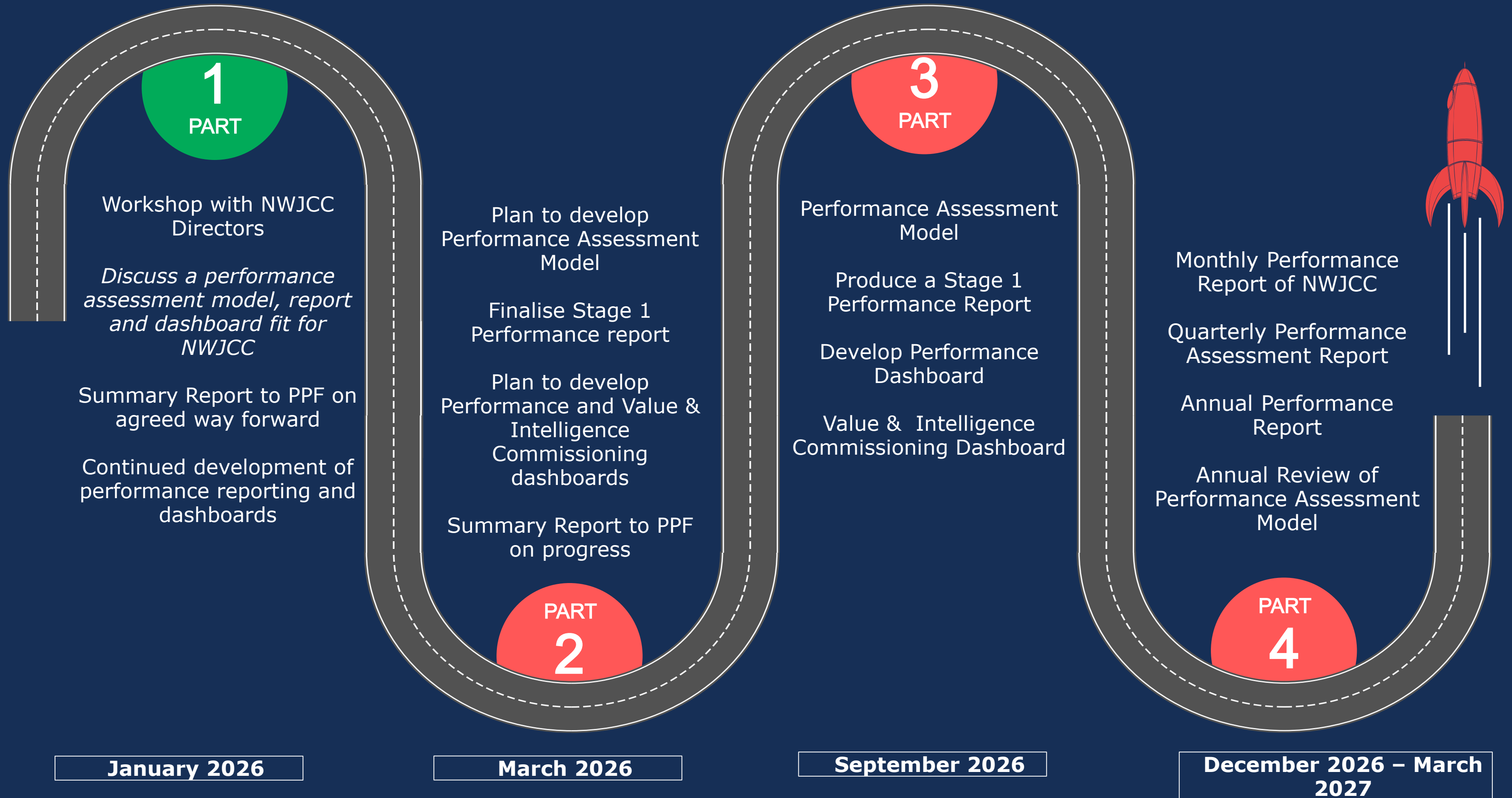


# What could the performance report look like?

To This!



# ROADMAP



Thanks for Listening!