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| Agenda Item |
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| Planning Performance and Finance Sub-Committee |
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| JCC Performance Report – December 2024 |
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| Dyddiad y Cyfarfod / Date of Meeting | 11/02/2025 |
| Statws Cyhoeddi / Publication Status | Open/ Public |
| | Not Applicable |
| Awdur yr Adroddiad / Report Authors | Richard Thomas – Head of Informatics Phill Taylor – Head of Commissioning and Performance Martyn French – Head of QAIS |
| Cyflwynydd yr Adroddiad / Report Presenter | Stacey Taylor, Interim Chief Commissioner |
| Noddwr yr Adroddiad / Report Sponsor | Stacey Taylor, Interim Chief Commissioner |

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|---|-------------------------------|
| Pwrpas yr Adroddiad / Report Purpose | For Noting Choose an item. |
|---|-------------------------------|

| Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/Group) | | |
|---|-------------|----------------|
| Committee / Group / Individuals | Date | Outcome |
| Joint Commissioning Committee | 21/01/2025 | Noted |

| Acronyms / Glossary of Terms | |
|-------------------------------------|---|
| JCC | NHS Wales Joint Commissioning Committee |
| CVUHB | Cardiff & Vale University Health Board |
| CTM | Cwm Taf Morgannwg University Health Board |
| SBU | Swansea Bay University Health Board |
| PET | Positron Emission Tomography |

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| ScHS | Specialist Community Health Services |
| ALAS | Artificial Limb and Appliance Service |
| TAVI | Transcatheter Aortic Valve Implantation |
| BCU | Betsi Cadwaladr University Health Board |
| WFT | Waiting for Treatment |
| ABUHB | Aneurin Bevan University Health Board |
| QPS | Quality and Patient Safety |
| DHCW | Digital Health and Care Wales |
| RTT | Referral to Treatment |
| CAMHS | Child and Adolescent Mental Health Services |
| OP | Outpatient |
| LHB | Local Health Board |
| PETIC | Positron Emission Tomography Imaging Centre |
| IVF | In Vitro Fertility |
| QAIS | Quality Assurance Improvement Service |
| OOA | Out of Area |

1. SITUATION/BACKGROUND

The Month 8 Performance Report for 2024 highlights key performance issues and achievements across NHS Wales, with a focus on service delivery, waiting times, incident trends, and capacity challenges. Specific areas of concern include delays in specialised services, increasing emergency response pressures, and ongoing quality assurance efforts to improve care standards.

Specialised services such as cardiology, bariatrics, and neurosurgery show varied performance, with some achieving targets while others face significant delays exceeding 52 weeks, particularly in Plastic Surgery. Ambulance and 111 services reported rising 999 call volumes (up 4.7% between September and November 2024) and a 28.6% increase in red incidents compared to November 2023. The Quality Assurance Improvement Services (QAIS) activities include increased patient counts, robust training initiatives, and ongoing audits of Hospital Units and Care Homes, reflecting efforts to improve care coordination despite operational challenges.

2. ASSESSMENT - KEY INFORMATION FOR NOVEMBER 2024

2.1 Specialised Services Performance

Significant delays persist in certain specialties, notably Plastic Surgery, thoracic surgery maintain strong performance. Escalation remains in place for six services, including Adult Burns and Neonatal Intensive Care. **(Appendix 1)**

2.2 Ambulance Services

Rising demand and increased handover lost hours (20,994 in November 2024, up 1.5% from September) are impacting emergency response times and patient outcomes. **(Appendix 2 and Appendix 3).**

2.3 Mental Health, Learning Disabilities & Vulnerable Groups – QAIS

While training (599 attendees) and audits (117 Hospital Units, 97 Care Homes) show progress, challenges in responding to support requests (1,687 processed between April and December 2024) and logistical constraints remain **(Appendix 4)**.

2.4 Governance and Reporting

The NHS Wales Joint Commissioning Committee continues efforts to align performance and quality reporting frameworks, aiming to enhance decision-making and accountability.

3. ASSESSMENT

| Objectives / Strategy | |
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| Dolen i Amcan (au) Strategol CBC Link to JCC Strategic Objectives(s) | Choose an item. |
| Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals 150623-guide-to-the-fg-act-en.pdf (futuregenerations.wales) | A Healthier Wales |
| | If more than one applies please list below: |
| Dolen i Hwyluswyr Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Enablers of Quality</i> (Duty of Quality Statutory Guidance (gov.wales)) | Data to Knowledge |
| | If more than one applies please list below: |
| Dolen i Feysydd Ansawdd <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Domains of Quality</i> (Duty of Quality Statutory Guidance (gov.wales)) | Choose an item. |
| | If more than one applies please list below: |

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| Effaith Amgylcheddol/ Cynaliadwyedd (5R) / Environmental /Sustainability Impact (5Rs) | Choose an item. |
| | If more than one applies please list below: |

| Impact Assessment | | |
|--|---|---|
| Ansawdd <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Ansawdd? /</i> Quality <i>Have you undertaken a Quality Impact Assessment Screening?</i> | Yes: <input type="checkbox"/> | No: <input checked="" type="checkbox"/> |
| | Outcome: | If no, please include rationale below: Not Required |
| Cydraddoldeb <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Gydraddoldeb? /</i> Equality <i>Have you undertaken an Equality Impact Assessment Screening?</i> | Yes: <input type="checkbox"/> | No: <input checked="" type="checkbox"/> |
| | Outcome: | If no, please include rationale below: Not Required |
| Cyfreithiol / Legal | There are no specific legal implications related to the activity outlined in this report. | |
| Enw da / Reputational | There is no direct impact on the reputation of the Joint Committee as a result of the activity outlined in this report. | |
| Effaith Adnoddau (Pobl /Ariannol) / Resource Impact (People / Financial) | There is no direct impact on resources as a result of the activity outlined in this report. | |

4. RECOMMENDATIONS

Members are asked to:

- **Discuss** the performance information for services commissioned by the NHS Wales Joint Commissioning Committee contained within the appendices,
- **Note** the on-going work to align indicators and metrics into an integrated performance report for the JCC; and

- **Note** the future scrutiny and assurances to be received in relation to performance via the Planning, Performance and Finance JCC Sub-Committee once established in February 2025.