

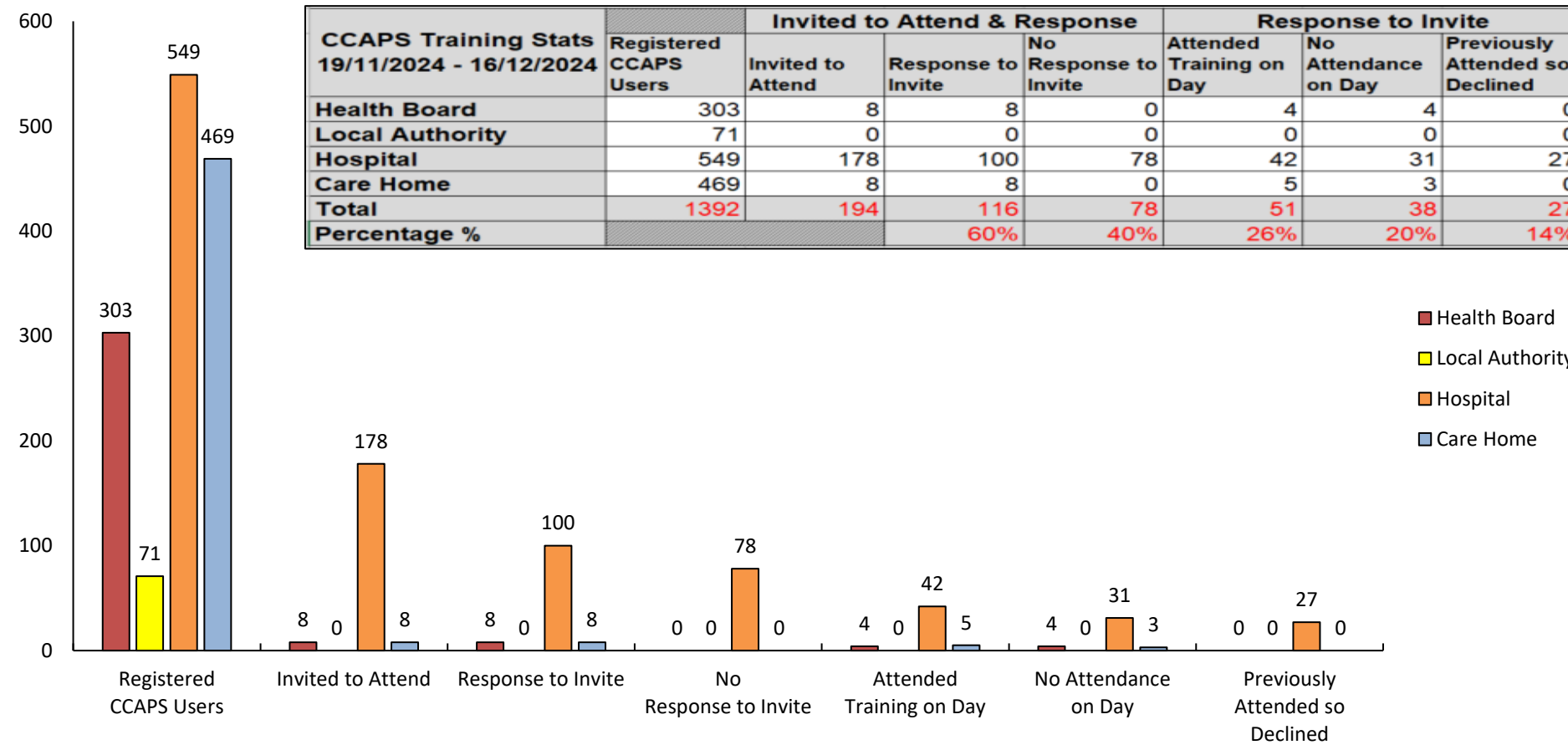
QAIS Activity Report Summary to December 2024

09/01/2024

P	
Patients on Hospital Framework	387
Residents on Care Home Framework	493
Total	880
Data as of 13/12/2024	
Hospital Received e-CAARE by Lot - 01.10.24 to 31.10.24	26
CH Received e-CAARE by CS - 01.10.24 to 31.10.24	17
eCAARE total pending	0
eCARRE pending > 1 month	0
Outstanding PPAs Total - 01.04.23 to 31.10.24	75* This figure includes the PPAs sent out since October 2024 (53 PPAs), the placement process has changed from 01/10/2024.
PPAs to chase prior 01.10.24	22
Outstanding PPAs > 1 month Issued	23
Outstanding RPAs Total - 01.04.23 to 31.10.24	52
Outstanding RPAs > 1 month Issued	15
Hospital Discharges reported by Month	9
Care Home Discharges reported by Month	2
Patients on EPC during October 2024	56

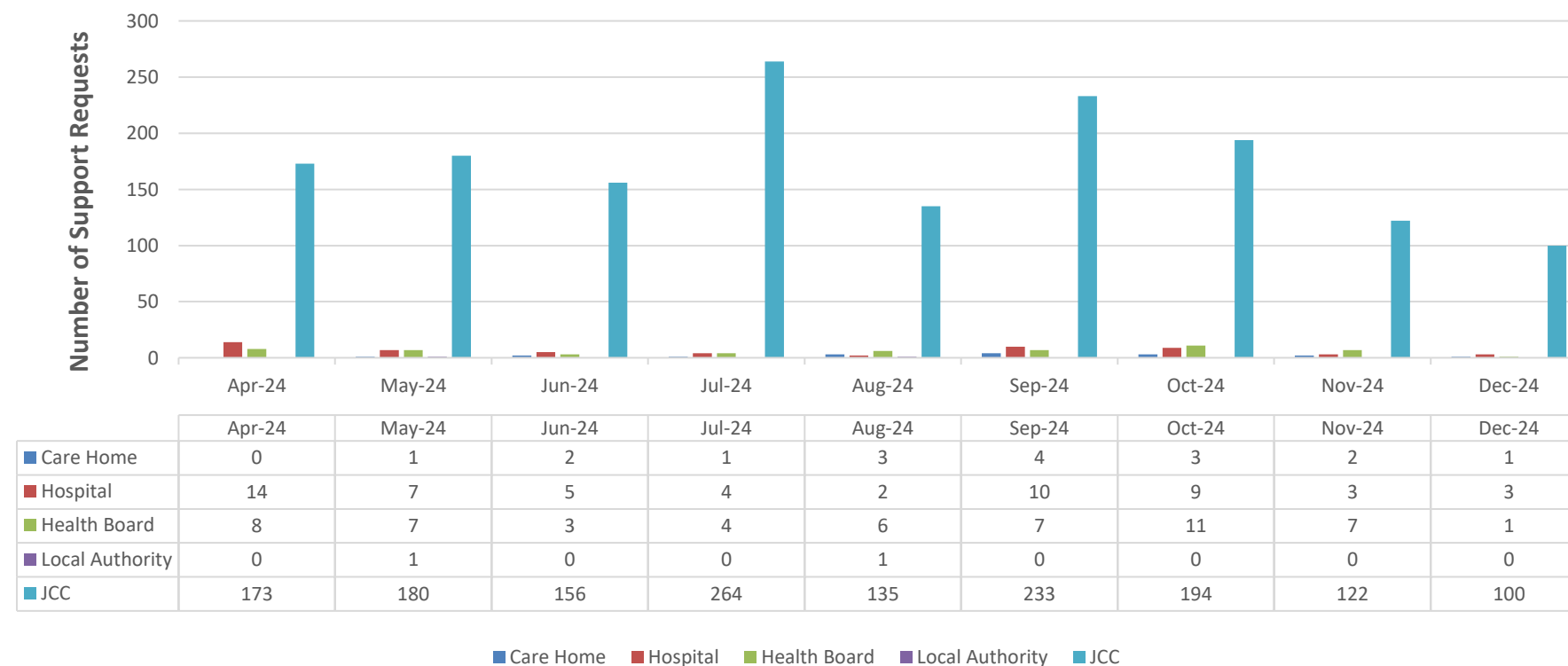
- Patient count (combined Hospital & Care Homes) has increased from 827 to 880 since April 2024.
- Significant numbers of PPAs and RPAs consistently having to be chased up by our performance team every month.
- The team continue to deal with queries around Enhanced Packages of Care with anywhere between 30 to 60 patients on EPC per month since April.

Training & Support



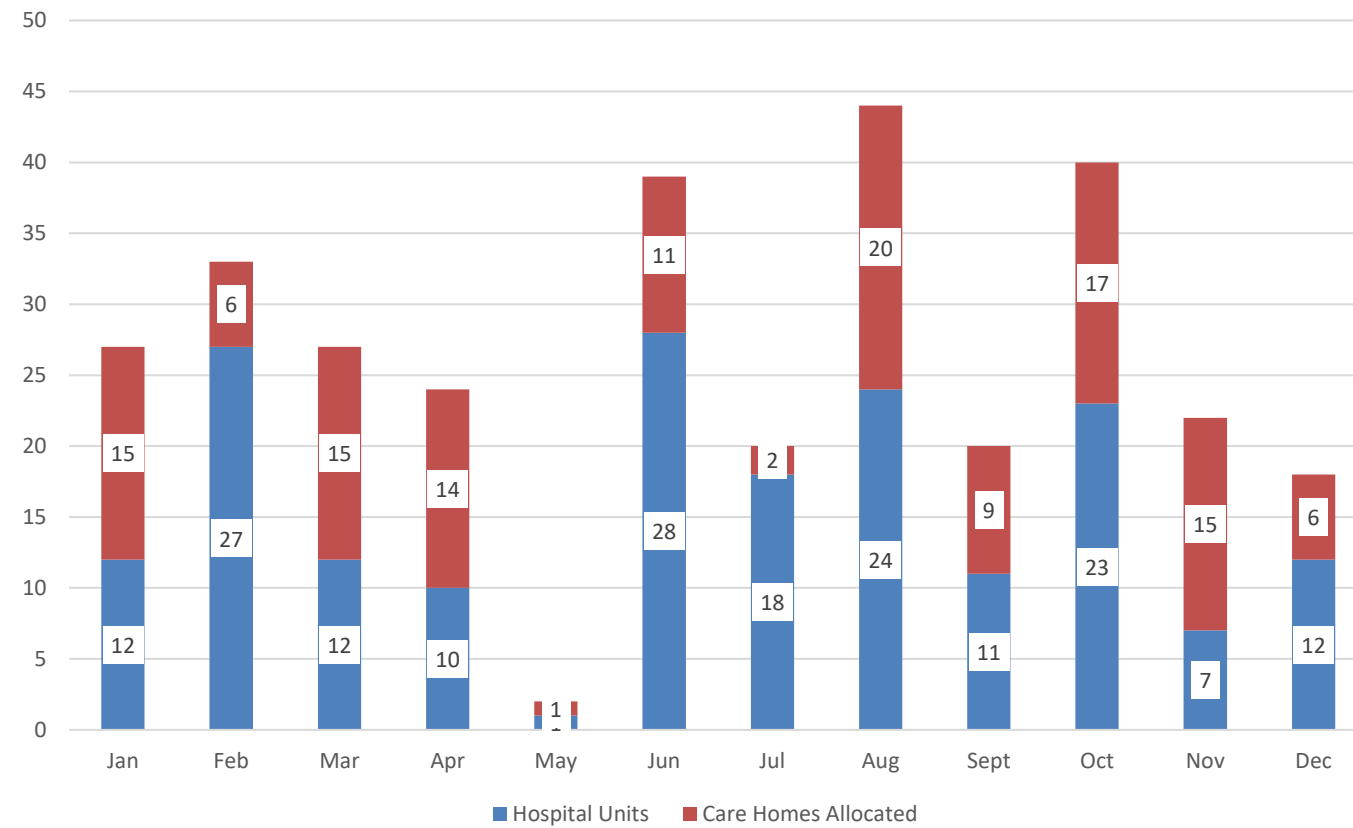
- Total number of people trained: 599 attendees since 1st January 2024
- Approximately one third of those invited for CCAPS training have attended.
- Total of 1687 support requests raised and dealt with (April - Dec 2024)

Support Request April - December 2024 by Entity

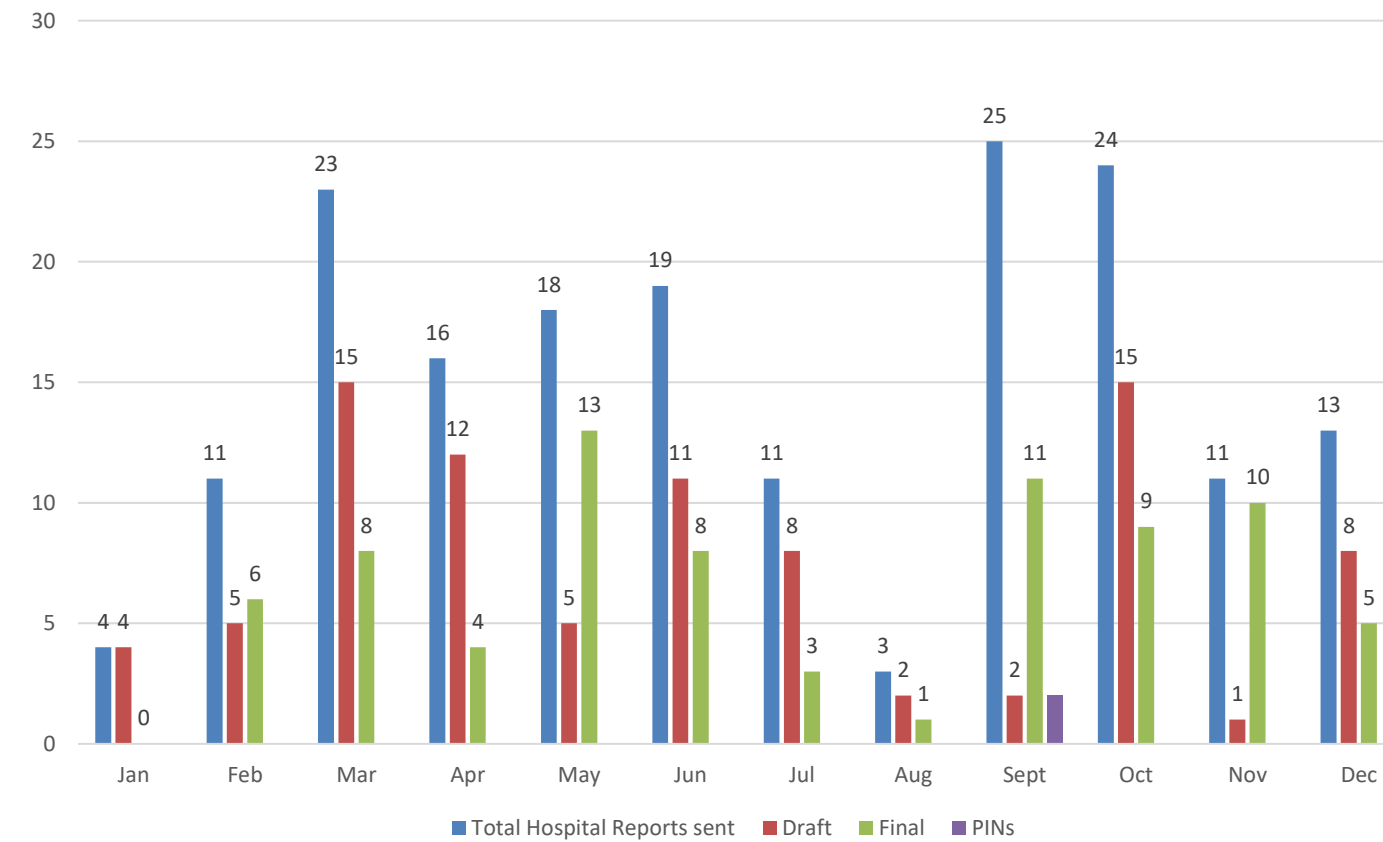




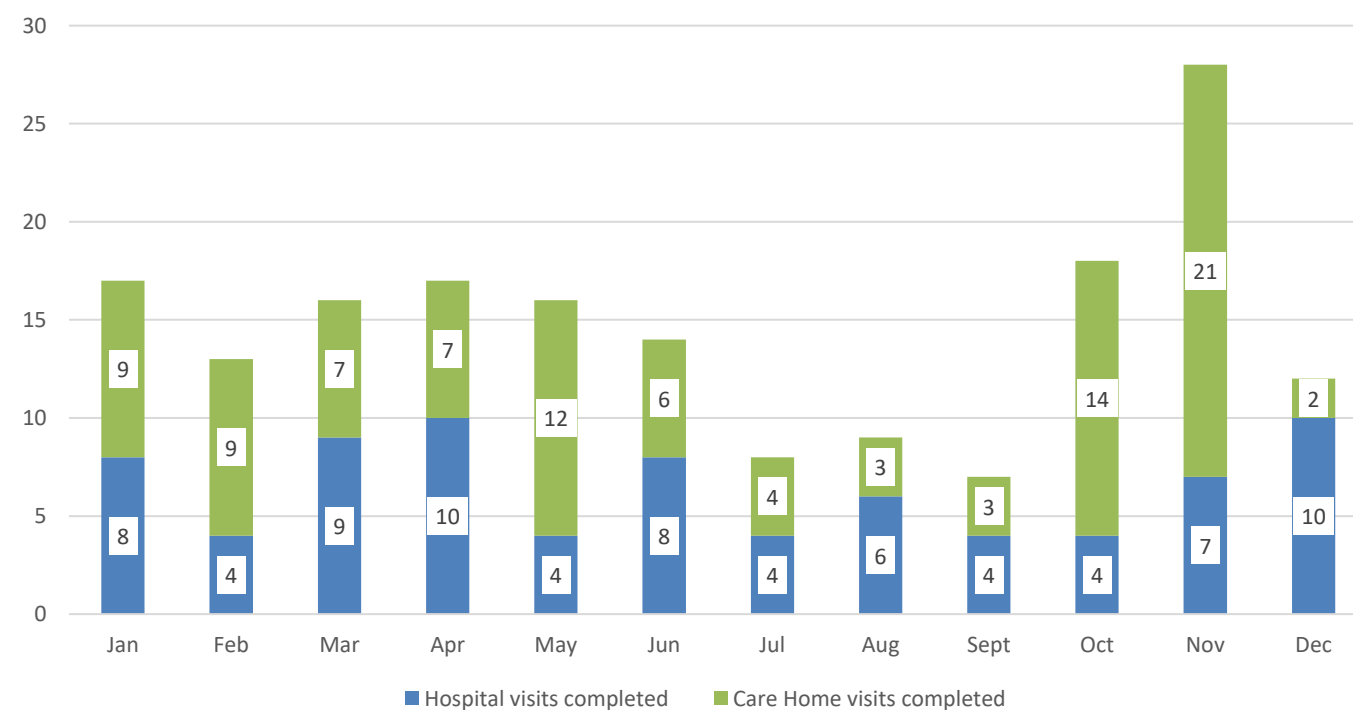
Allocations



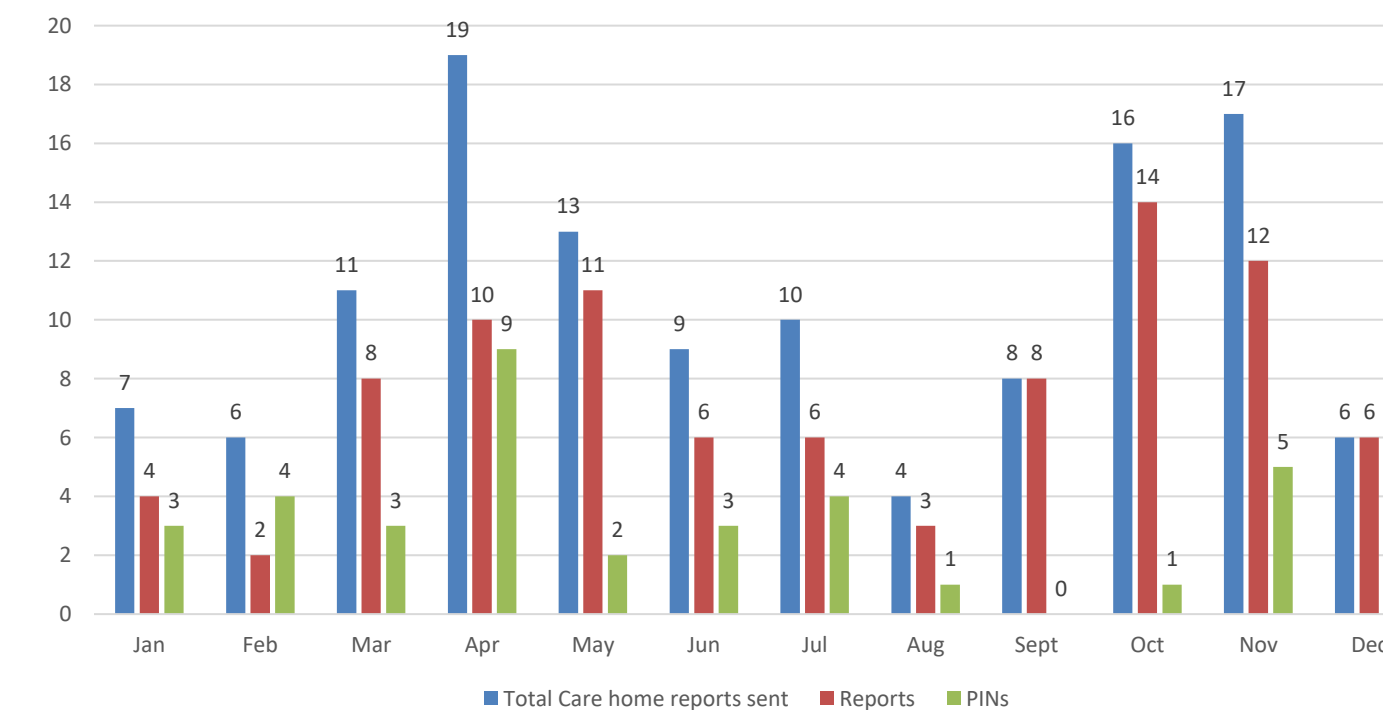
Hospital Reports



Visits Completed



Care Home Reports



- The clinical team were allocated 185 Hospital Units and 131 Care Homes for audit since 1st Jan 2024.
- 117 Hospital Units and 97 Care home visits were completed (Jan – Dec 24)
- 304 reports were completed (including PINS, PIPS, Drafts and Final Reports)

- Team efficiency and accuracy of reporting has increased with all team members supporting new audit tracking processes.
- Reporting templates have been continually adapted for improvement based upon clinician feedback and changing requirements.
- New processes have been designed and implemented to improve handling and recording of incidents, escalation, continuing review and escalation.
- Team has adapted well to changes and new challenges whilst meeting audit targets.
- Some issues remain around hotel booking and ability to respond at pace.