


**2025-2026 FOUNDATION PLAN IMPLEMENTATION  
PROJECT EXCEPTION REPORT**

<b>Exec Sponsor:</b>	TBC	<b>Aim of Project:</b> To designate a provider for the Specialist Auditory Implant Device Service for South East Wales, South West Wales and South Powys. (LP SS8).	<b>Project Start:</b>	Jul-25	<b>Overall Status:</b> 			
<b>Senior Responsible Officer:</b>	Mel Wilkey		<b>Project End:</b>	IMTP				
<b>Project Manager:</b>	TBC		<b>Reporting period:</b>	Q2				
<b>1. Overall Status Summary</b>		<b>2. Achievements - What went well this period</b>			<b>3. Set backs - What didn't go so well this period</b>			
<b>Significant Slippage</b> Due to ongoing performance concerns, Commissioning team recommends escalation of South Wales service to Level 3; revised designated provider submission to support improvement and future de-escalation.					Ongoing performance concerns has led to the recommendation by the Commissioning Team to the Director of Specialised Services that the S Wales service is put into Level 3 of the escalation framework. As such the designated provider process is on hold.			
<b>4. Upcoming Key Milestones or Deliverables</b>		<b>Original stated milestone</b>	<b>Expected Delivery Date</b>	<b>Confidence Rating</b>	<b>The Path to Green - How you will get back on track / keep on track</b>	<b>5. What's ahead for the work stream over the next reporting period</b>		
Revised designated provider submission.		30/09/2025 (Q2)	30/09/2025 (Q2)		In August 2024, CVUHB requested a 6 month pause to the designation of provider process to conduct an internal review of all audiology pathways. A revised submission was not recieved. Ongoing performance concerns has led to the recommendation by the Commissioning Team to the Director of Specialised Services that the S Wales service is put into Level 3 of the escalation framework. As such the designated provider process is on hold.	Develop improvement plan for de-escalation of service.		
Re-commence designated provider process.		31/03/2026 (Q4)	31/03/2026 (Q4)					
Designate provider.		IMTP	IMTP					
<b>6. Risk Management - Summary of Highest Rated Risks</b>				<b>7. Issue Management - Summary of the Highest Rated Issues</b>				
<b>Summary of Risk</b>	<b>Likelihood</b>	<b>Impact</b>	<b>RAG</b>	<b>Mitigating Actions</b>	<b>Issue Description</b>	<b>Priority</b>	<b>Mitigating actions</b>	<b>Escalation</b>
Unable to progress to designate a provider for South Wales within this financial year.	4	2	8	Application of the NWJCC Assurance Framework to address performance issues.	No issues to report at this time.	Low	N/A	N/A
			0					
			0					