

Quality Safety and Outcomes Sub-Committee 2025-2026 Action Log for 15 December 2025 Meeting

Action Ref	Minute Reference and Action	Owner	Due Date	Progress	Status
31 March 2025					
QSO25/009	<p>QSO25/27 Joint Commissioning Committee Risk Register – Risks Assigned to the QSO Sub-Committee Phil Kloer (PK) requested clarification regarding the underlying reasons and inquired if the issue with the provider would similarly impact the NWJCC. Mel Wilkey (MW) suggested that this topic could be addressed in a future Joint Committee strategy session.</p> <p>ACTION: Ensure that risk is included on a future Joint Committee strategy agenda.</p>	AF	Dec 2025	<p>29.09.2025 – Risk reporting and escalation processes are under review with progress to be reported to the Committee in December.</p> <p>04.11.25 – New approach to the risk register was endorsed at JC meeting on 25 November 2025. Risk included on the Forward Plan of Business for JC strategy sessions.</p>	CLOSED
02 June 2025					
QSO25/012	<p>QSO25/043 Welsh Kidney Network Positive Progress in transplant work-up, pre-emptive transplantation and live donor transplantation was highlighted but attendees suggested benchmarking may be needed as it would be beneficial to understand equity of service.</p> <p>ACTION: RP to present cost-effectiveness and quality of life benefits of transplants and home therapies, including benchmarking across the UK</p>	RP	October 2025	<p>30.09.25 – Verbal Update to be shared at the October meeting with a formal update shared at the December Committee meeting.</p> <p>03.11.25 – Report presented at October QSOC.</p>	CLOSED

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	and variances across Wales for transplants and home dialysis, at a future meeting.				
QSO25/014	<p>QSOC25/046 Joint Commissioning Committee Risk Register – Risks Assigned to the QSO Sub-Committee</p> <p>Timing issues were noted in relation to reporting risks. Feedback to the Executives is also needed for more clear and consistent wording in reporting.</p> <p>ACTION: Improve timing of risk reporting to align with directorate updates.</p>	AF	February 2026	<p>29.09.2025 – Risk reporting and escalation processes are under review with progress to be reported to the Committee in December.</p> <p>04.11.2025 – A new approach with the risk register reported on a bi-monthly basis with risks received at the Sub-Committees for onward assurance and noting at the subsequent JC meeting endorsed by Members 25 November 2025.</p>	CLOSED
	<p>ACTION: Review and refresh risk register entries to ensure completed actions are reclassified as controls. Ensure actions are clearly linked to risk reduction and the wording is consistent and meaningful.</p>	AF	February 2026	<p>04.12.2025 – Work remains ongoing to develop the Organisational Risk Register with local teams, including work to:</p> <ul style="list-style-type: none"> • re-define risks and ensure that they are described from a commissioner, rather than provider perspective • incorporate reference to provider risks ensuring oversight of the wider NHS Wales risk landscape • to ensure that reported actions and controls are effective, monitored and updated regularly. <p>Further updates will be shared at the next Sub-Committee meeting.</p>	OPEN

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QSO25/015	<p>QSO25/049 Report from the Director of Commissioning for Mental Health, Learning Disabilities and Vulnerable Groups</p> <p>Mental Health Framework was touched on in the meeting, when discussing commissioner vs health board responsibilities wherein AC stated that it would be useful if this was brought back to the next meeting as an agenda item.</p> <p>ACTION: Add item on Mental Health Framework to a future agenda and AC to present.</p>	AC	December 2025	<p>29.09.25 – a Mental Health Framework Overview update has been added to the Committee Forward Plan.</p> <p>04.12.25 – Update to be provided within the Director of Commissioning for MHLDVG Report. Matter also to be discussed at the JC meeting on 16 December 2025.</p>	CLOSED
04 August 2025					
QSO25/017	<p>QSO25/062 Children and Young People's Gender Service</p> <p>ACTION: AC to speak to BCUHB colleagues to attain patient story/patient feedback information to inform a patient story segment at a future JC meeting.</p>	AC	February 2026	<p>29.09.2025 – Work will continue to secure an appropriate patient for a patient story.</p> <p>04.11.25 - Verbal update on progress to be provided at the meeting.</p>	OPEN
06 October 2025					
QSO25/022	<p>QSO25/079 Patient Story</p> <p>ACTION: Cystic Fibrosis Patient story to be worked up, with extra detail around medications, for a future JC meeting.</p>	CB	December 2025	<p>30.11.2025 - Due to diary conflicts, the patient story was not able to be shared at the November JC meeting, however an update on the story was shared within the QSOC Highlight Report.</p>	CLOSED
QSO25/023	<p>QSO25/081 Report from the Director of Commissioning for Ambulance Services and 111</p>	RW/GO	December 2025	<p>04.12.25 – A Live Ambulance Care Discharge and Transfer dashboard has been developed in conjunction with WAST, this was soft launched</p>	CLOSED

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	<p>ACTION: A dashboard for real time recording/viewing of NEPTS bookings, cancellations etc to be developed.</p>			<p>throughout November with a formal launch on 8 December 2025. This is now being used as an operational tool to drive the efficiency of NEPTS capacity in conjunction with WAST and Health Boards.</p> <p>To support this work, in line with the NEPTS Future Visions, the Ambulance Services and 111 team have been collaborating with WAST and Health Boards on actions that can be taken to improve efficiency and productivity of NEPTS; supporting the National Two-Week Winter Sprint.</p>	
QSO25/024	<p>QSO25/083 Report from the Director of Commissioning for Mental Health, Learning Disabilities and Vulnerable Groups</p> <p>ACTION: An update on the current St Andrews situation to be given at the next JC meeting.</p>	AC	December 2025	<p>20.11.2025 – Update shared at the November JC meeting.</p>	CLOSED