



**Agenda Item**

4.5

**Quality Safety and Outcomes Sub-Committee**

**Regulator Report (Healthcare Inspectorate Wales (HIW) / Care Quality Commission (CQC))**

<b>Dyddiad y Cyfarfod / Date of Meeting</b>	03/02/2025
<b>Statws Cyhoeddi / Publication Status</b>	Open/ Public
	Not Applicable
<b>Awdur yr Adroddiad / Report Author</b>	Adele Roberts, Head of Quality and Patient Care
<b>Cyflwynydd yr Adroddiad / Report Presenter</b>	Carole Bell, Director of Nursing and Quality
<b>Noddwr yr Adroddiad / Report Sponsor</b>	Carole Bell, Director of Nursing and Quality

<b>Pwrpas yr Adroddiad / Report Purpose</b>	For Noting Choose an item.
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**Engagement (internal/external) undertaken to date  
(including receipt/consideration at Committee/Group)**

<b>Committee / Group / Individuals</b>	<b>Date</b>	<b>Outcome</b>
(Insert Details)	Click or tap to enter a date.	Choose an item.

**Acronyms / Glossary of Terms**

CQC	Care Quality Commission
HIW	Health Inspectorate Wales
ICB	Integrated Commissioning Boards
NHS	National Health Service
NRI	Nationally Reportable Incident

## 1. SITUATION/BACKGROUND



This report provides a briefing on Healthcare Inspectorate Wales (HIW) and Care Quality Commission (CQC) reports published during the period October 2024 to December 2024.

HIW regulate and inspect NHS services and independent healthcare providers in Wales against a range of standards, policies, guidance and regulations to ensure standards and highlight areas requiring improvement.

CQC is the independent regulator of all health and social care services in England. The CQC monitors, inspects and regulates hospitals, care homes, GP surgeries, dental practices and other care services to make sure they meet fundamental standards of quality and safety.

## 2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING

The following CQC have been published during the time period specified:

		<b>Care Quality Commission (CQC) reports. There is an overall rating provided against the domains of safe, effective, caring, responsive and well led</b>		
Trust Name	Services Commissioned	Report Date	Overall Rating	Actions
Royal Free London NHS Foundation Trust • The Royal Free Hospital  <b>Royal Free London</b> NHS Foundation Trust	<ul style="list-style-type: none"> <li>• Cryopyrin Associated Periodic Disorder</li> <li>• Pulmonary Hypertension</li> <li>• Enzyme Replacement Therapy (ERT)</li> <li>• Resource Mapped All Specialised and Non Specialist Services</li> </ul>		Requires improvement	Recent update within this reporting period from the CQC, this provider has requested a review of one or more of the ratings.  <a href="#">2023 report available here</a>  Any findings will be

				considered by the commissioning teams.
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Members of the Quality and planning team attended The Walton Centre on the 27<sup>th</sup> September 2024. The aim of the visit was to gain an overview of the patients' pathway and experience who access the services commissioned. During the visit the Walton Centre reported that following a recent CQC In patients survey they were voted sixth overall in the country and were the highest rated unit in the North West. As a result of the work they have been directly been supporting Cardiff and the Vale to provide a better understanding on how to utilise their patient outcomes data which is reported through a National system.

There are no HIW reports published relating to commissioned services.

### **2.1 Safe Care**

The report is developed to support ongoing intelligence monitoring of the Quality and of NHS JCC Wales commissioned services within Wales and NHS England.

### **2.2 Timely Care**

The reports provide intelligence and support to enable further understanding around the timeliness of care and access to services for NHS Wales's patients

### **2.3 Effective Care**

The monitoring of the reports by the regulators further informs the effectiveness of the care received by NHS Wales's patients

### **2.4 Equitable and Patient Centred Care**

Further informs to the intelligence and monitoring of equitable care for NHS Wales's patients and provides detail on patients experience within the services

### **2.5 Quality and Safety Reporting**

Alongside the monitoring of routine reports from the regulators HIW and CQC a review of the memorandum of understanding with HIW is underway to further support cross working and intelligence sharing through regular Quality meetings. These will be supported by representation from the HIW team, NHS Wales Executive team for the sharing any concerns arising within commissioned services and the ongoing monitoring of any commissioned services within the Quality and safety team escalation process within Welsh Government.

CQC reporting and sharing of intelligence and monitoring of services are also reported through specific monitoring processes in place within Integrated Commissioning Board's and through the NHS England National Safety meetings. These are reported through the Directors of Nursing for specialised services forum and the NHS England Quality and safety forum for Mental Health providers. Director of Nursing / Deputy attend many of these meetings and follow up with the providers if there are any areas of concern raised relating to NHS Wales commissioned services.

### 3. KEY RISKS/MATTERS FOR ESCALATION

This report provides assurance to QPS that JCC is monitoring and reviewing services on a regular basis and reporting any HIW CQC Peer reviews together with any relevant reviews of JCC Commissioned services.

### 4. ASSESSMENT

<b>Objectives / Strategy</b>	
<b>Dolen i Nod (au) Strategol CBC</b> <b>Link to JCC Strategic Goal(s)</b>	Choose an item.
<b>Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals</b> <a href="#">150623-guide-to-the-fg-act-en.pdf</a> <a href="#">(futuregenerations.wales)</a>	A Healthier Wales
	If more than one applies please list below:
<b>Dolen i Hwyluswyr Ansawdd</b> <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Enablers of Quality</i> <a href="#">(Duty of Quality Statutory Guidance (gov.wales))</a>	Learning, Improvement & Research
	If more than one applies please list below:
<b>Dolen i Feysydd Ansawdd</b>	Safe
	If more than one applies please list below: Effective

<p><i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) /</i>  <b>Link to Domains of Quality</b>  <i>(<a href="#">Duty of Quality Statutory Guidance (gov.wales)</a>)</i></p>	<p>Efficient  Patient Centred  Timely  Equitable</p>
<p><b>Effaith Amgylcheddol/ Cynaliadwyedd (5R) / Environmental / Sustainability Impact (5Rs)</b></p>	<p>No - Not Applicable  If more than one applies please list below:</p>

<b>Impact Assessment</b>		
<p><b>Ansawdd</b>  <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Ansawdd? /</i>  <b>Quality</b>  <i>Have you undertaken a Quality Impact Assessment Screening?</i></p>	<p>Yes: <input type="checkbox"/></p>	<p>No: <input checked="" type="checkbox"/></p>
<p><b>Cydraddoldeb</b>  <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Gydraddoldeb? /</i>  <b>Equality</b>  <i>Have you undertaken an Equality Impact Assessment Screening?</i></p>	<p>Yes: <input type="checkbox"/></p>	<p>No: <input checked="" type="checkbox"/></p>
<p><b>Cyfreithiol / Legal</b></p>	<p>There are no specific legal implications related to the activity outlined in this report.</p>	
<p><b>Enw da / Reputational</b></p>	<p>There is no direct impact on the reputation of the Joint Committee as a result of the activity outlined in this report.</p>	
<p><b>Effaith Adnoddau</b>  <i>(Pobl / Ariannol) /</i>  <b>Resource Impact</b>  <i>(People / Financial)</i></p>	<p>There is no direct impact on resources as a result of the activity outlined in this report.</p>	

## 5. RECOMMENDATIONS

Members are asked to:

- **Note** the report; and
- **Receive** the report for assurance.