

<b>Agenda Item</b>
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<b>Quality Safety and Outcomes Sub-Committee</b>
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<b>Regulator Report (Healthcare Inspectorate Wales (HIW) / Care Quality Commission (CQC))</b>
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<b>Dyddiad y Cyfarfod / Date of Meeting</b>	31/03/2025
<b>Statws Cyhoeddi / Publication Status</b>	Open/ Public
	Not Applicable
<b>Awdur yr Adroddiad / Report Author</b>	Adele Roberts, Head of Quality and Patient Care
<b>Cyflwynydd yr Adroddiad / Report Presenter</b>	Carole Bell, Director of Nursing and Quality
<b>Noddwr yr Adroddiad / Report Sponsor</b>	Carole Bell, Director of Nursing and Quality

<b>Pwrpas yr Adroddiad / Report Purpose</b>	For Noting Choose an item.
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<b>Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/Group)</b>		
<b>Committee / Group / Individuals</b>	<b>Date</b>	<b>Outcome</b>
(Insert Details)	Click or tap to enter a date.	Choose an item.

<b>Acronyms / Glossary of Terms</b>	
CQC	Care Quality Commission
HIW	Healthcare Inspectorate Wales
ICB	Integrated Care Board
NRI	Nationally Reportable Incident

## 1. SITUATION/BACKGROUND

This report provides a briefing on Healthcare Inspectorate Wales (HIW) and Care Quality Commission (CQC) reports published during the period January to February 2025.



HIW regulate and inspect NHS services and independent healthcare providers in Wales against a range of standards, policies, guidance and regulations to ensure standards and highlight areas requiring improvement.

CQC is the independent regulator of all health and social care services in England. The CQC monitors, inspects and regulates hospitals, care homes, GP surgeries, dental practices and other care services to make sure they meet fundamental standards of quality and safety.

A memorandum of understanding exists between the HIW & the CQC regarding collaborative working across both agencies.

## 2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING

The following CQC and HIW reports have been published during the time period specified:

 <b>Care Quality Commission (CQC) reports. There is an overall rating provided against the domains of safe, effective, caring, responsive and well led</b>				
Trust Name	Services Commissioned	Report Date	Overall Rating	Actions
Independent Mental Health Service <ul style="list-style-type: none"> <li>The Priory Hospital Roehampton</li> </ul> 	<ul style="list-style-type: none"> <li>Specialist Eating Disorders</li> </ul>	17 <sup>th</sup> February 2025	Good	Available <a href="#">here</a> .  Service continues to also be monitored through the framework

Report Name	Report Date	Actions
Mental Health, Learning Disability, Hospitals and Mental Health Act Monitoring Annual Report 2023/24	30 <sup>th</sup> January 2025	Available <a href="#">here</a> .
Joint Report between HIW, CQC and Estyn: "How are healthcare, education, and children's services supporting the mental health needs of children and young people in Wales?"	21 <sup>st</sup> November 2024	Available <a href="#">here</a> . Commissioning team will consider the content in relation to commissioned services.

## 2.1 Safe Care

The report is developed to support ongoing intelligence monitoring of the Quality and of NHS JCC Wales commissioned services within Wales and NHS England.

## 2.2 Timely Care

The reports provide intelligence and support to enable further understanding around the timeliness of care and access to services for NHS Wales's patients.

## 2.3 Effective Care

The monitoring of the reports by the regulators further informs the effectiveness of the care received by NHS Wales's patients

## 2.4 Equitable and Patient Centred Care

Further informs to the intelligence and monitoring of equitable care for NHS Wales's patients and provides detail on patients experience within the services

## 2.5 Quality and Safety Reporting

Alongside the monitoring of routine reports from the regulators HIW and CQC a review of the memorandum of understanding with HIW is underway to further support cross working and intelligence sharing through regular Quality meetings. These will be supported by representation from the HIW team, the NHS Wales Executive team for the sharing any concerns arising within commissioned services and the ongoing monitoring of any commissioned services within the Quality and safety team escalation process within Welsh Government.

CQC reporting and sharing of intelligence and monitoring of services are also reported through specific monitoring processes in place within Integrated Care Boards (ICB's) and through the NHS England National Safety meetings. These are reported through the NHS Wales Directors of Nursing for specialised services forum and the NHS England Quality and safety forum for Mental Health providers. The Directors of Nursing / Deputies attend many of these meetings and follow up

with the providers if there are any areas of concern raised relating to NHS Wales commissioned services.

### 3. KEY RISKS/MATTERS FOR ESCALATION

This report provides assurance to the QSO sub-committee that the JCC is monitoring and reviewing services on a regular basis and reporting the findings of any HIW CQC Peer reviews together with any relevant reviews of JCC Commissioned services.

### 4. ASSESSMENT

<b>Objectives / Strategy</b>	
<b>Dolen i Amcan (au) Strategol CBC / Link to JCC Strategic Objectives(s)</b>	Ensure Quality
<b>Dolen i Ddeddf Llesiant Cenedlaethau'r Dyfodol – Nodau Llesiant / Link to Wellbeing of Future Generations Act – Wellbeing Goals</b> <a href="#">150623-guide-to-the-fg-act-en.pdf</a> <a href="#">(futuregenerations.wales)</a>	A Healthier Wales
	If more than one applies please list below:
<b>Dolen i Hwyluswyr Ansawdd</b> <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Enablers of Quality</i> <a href="#">(Duty of Quality Statutory Guidance (gov.wales))</a>	Learning, Improvement & Research
	If more than one applies please list below:
<b>Dolen i Feysydd Ansawdd</b> <i>(Canllawiau Statudol Dyletswydd Ansawdd (llyw.cymru)) / Link to Domains of Quality</i> <a href="#">(Duty of Quality Statutory Guidance (gov.wales))</a>	Safe
	If more than one applies please list below:

<b>Effaith Amgylcheddol/ Cynaliadwyedd (5R) / Environmental /Sustainability Impact (5Rs)</b>	No - Not Applicable
	If more than one applies please list below:

<b>Impact Assessment</b>		
<b>Ansawdd</b> <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Ansawdd? /</i> <b>Quality</b> <i>Have you undertaken a Quality Impact Assessment Screening?</i>	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
	Outcome:	If no, please include rationale below:
<b>Cydraddoldeb</b> <i>Ydych chi wedi ymgymryd â Sgrinio Asesiad o'r Effaith ar Gydraddoldeb? /</i> <b>Equality</b> <i>Have you undertaken an Equality Impact Assessment Screening?</i>	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
	Outcome:	If no, please include rationale below:
<b>Cyfreithiol / Legal</b>	There are no specific legal implications related to the activity outlined in this report.	
<b>Enw da / Reputational</b>	There is no direct impact on the reputation of the Joint Committee as a result of the activity outlined in this report.	
<b>Effaith Adnoddau</b> <i>(Pobl /Ariannol) /</i> <b>Resource Impact</b> <i>(People / Financial)</i>	There is no direct impact on resources as a result of the activity outlined in this report.	

## 5. RECOMMENDATIONS

The Quality, Safety and outcomes Sub-committee is asked to:

- **Note** the report.